

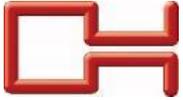


MEARIE Conference

June 21, 2019



Distribution



Generation



Energy Services



Infrastructure Services



Continuing to grow

Operating throughout Ontario and beyond

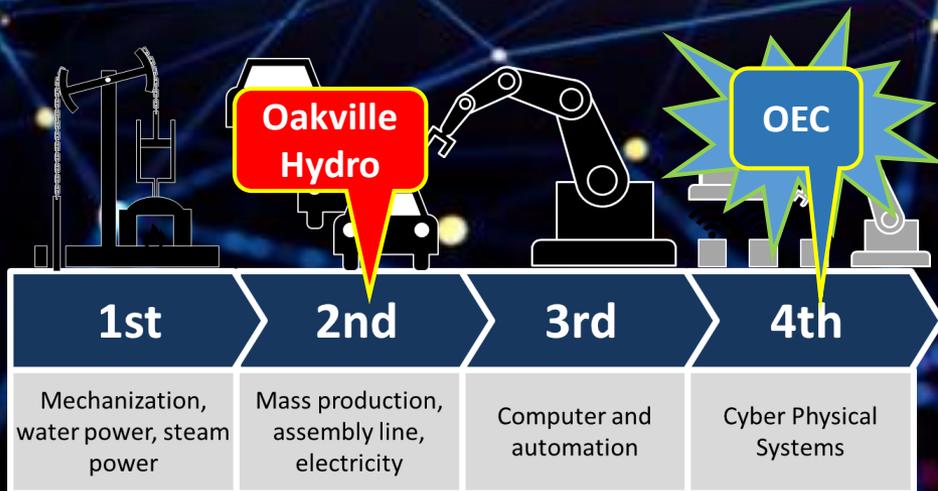
1,200 employees

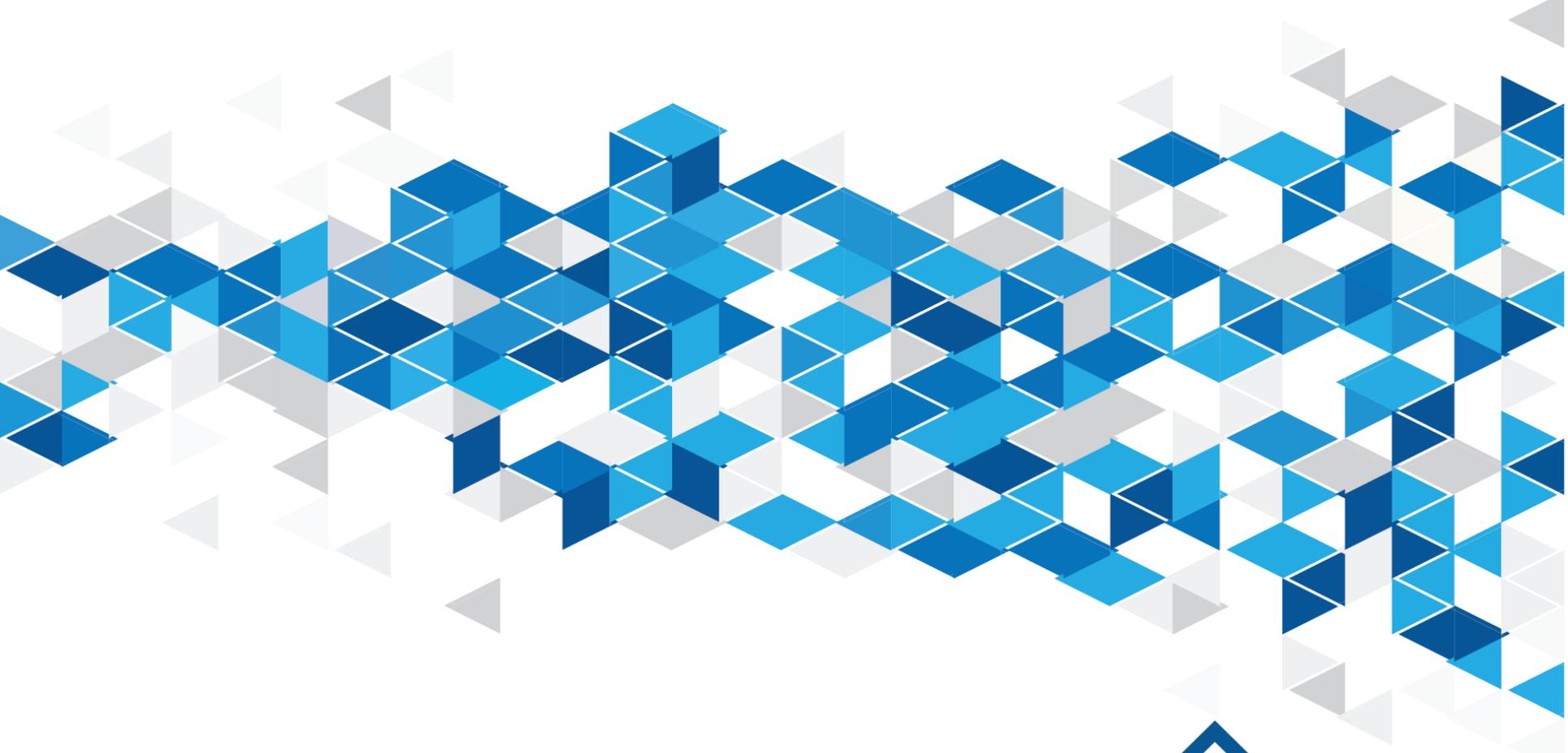


2nd INDUSTRIAL REVOLUTION – ELECTRICITY – 1889 the beginnings of Oakville Hydro

NOW – the 4th INDUSTRIAL REVOLUTION INTELLIGENCE AND DIGITAL TRANSFORMATION

“Nowhere will this be more evident than in customer experience.”





Lead
Innovate
Commit to Excellence

win outside
THE BOX

A blue outline of a diamond shape, also known as a rhombus, pointing to the right. The shape is hollow and has a consistent blue color. It is positioned to the right of the text 'win outside THE BOX'.

CULTURE INITIATIVES

CUSTOMER FIRST

INNOVATION

BRAND PERSONIFICATION

RAISING ORGANIZATIONAL PERFORMANCE





Engagement Tactics

- **Light and frequent surveys**
- **Think Tanks**
- **GROW**
(getting ready for opportunities @ work)